Thomas Wesley Head II

GitHub: weshead
LinkedIn: /wes-head/

Blaine, WA

SKILLS: ... planning is more important than the plan.

Professional: :)

Senior Software Developer and IT Manager with 17+ years. Experienced with navigating the complexities of healthcare IT and academic environments, with a career defined by 10 years of software development and 2 years of leadership. Specialized in managing public-facing web platforms, internal intranets.

UI/UX Design and Implementation, Development/System Operations and maintenance, Data Analysis, Online Marketing, Customer Support, Okta Workday, Rippling, Tableau, Airtable, Zendesk.

Technical: I/O

Committed to continuous professional development and adoption of evolving industry standards.

C#, ASP, .NET CORE, Python, JS, KnockoutJS, JQuery, ReactJS, TypeScript, WebPack, Angular, SQL, T-SQL, PostGres, MySQL, MongoDB, PHP, Git, Mercurial, Subversion, Bash, PowerShell, Jenkins, GHA, JIRA

Personal: <3

A self-directed contributor who quickly learns new tech stacks to solve engineering roadblocks before they escalate.

EXPERIENCE: ... there is no substitute

SimpleLTC, Richardson, TX — *Individual Contributor (Full-Stack)*

August 1st, 2012 – January 5th, 2024 – Salaried Employee

SimpleLTC provides software as a service to long-term care facilities nationwide. I was primarily responsible for the Texas-specific Medicaid product, including platform-wide access and security.

- Resolved technical issues and collaborated with senior developers to meet project goals.
- Collaborated daily with the support team to ensure uninterrupted user experience.
- Planned and organized team efforts daily, weekly and quarterly.
- Performed code reviews and developed detailed project plans using Jira and Confluence.
  simpleltc.com, secure.simpleltc.com

Dallas Baptist University, Dallas, TX — *Individual Contributor*

July 1st, 2007 – July 1st, 2012 – Salaried Employee

Dallas Baptist University maintains a primary .edu website and several auxiliary microsites for marketing and athletics.

- Transitioned the website from a static implementation to a dynamic CMS (Joomla).
- Regularly updated the athletics website to reflect current activities and events.
- Enhanced the ID system and developed training materials for staff and faculty.
  [dbu.edu](dbu.edu)

EDUCATION: ... is the ability to listen

Dallas Baptist University, Dallas, TX — *BASc — Communications*

January 1st, 2007 – December 1st, 2010

Texas State Technical College, Waco, TX — *AA — Digital Media Design*

January 1st, 2004 – December 1st, 2007